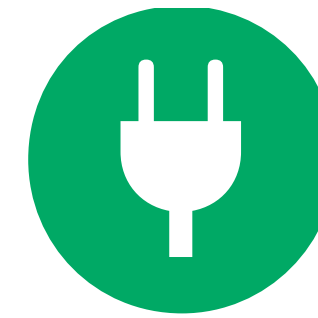
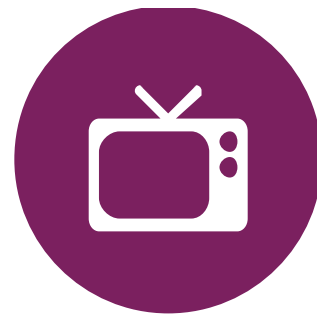




A Viveks' Initiative

# Home Services You Can Count On





A VIVEKS INITIATIVE

ONE POINT SERVICE SOLUTION  
FOR REPAIRS AND MAINTENANCE



CARPENTRY  
REPAIRS



ELECTRICAL  
REPAIRS



PLUMBING  
REPAIRS



CONSUMER DURABLE  
REPAIRS



KITCHEN APPLIANCE  
REPAIRS

Call Centre: 91-44-46467700

A VIVEKS INITIATIVE

HOME  
ERVE

there's more to life

91-44-46467700



# About Home Serve

**At Viveks, we've always believed in offering more to our customers. And Home Serve is just one more way of doing that. Its our way of giving you peace of mind through world-class service.**

Now you can say goodbye to endlessly chasing carpenters, electricians, plumbers and technicians for your home repairs. Home Serve is here. A one stop solution for all your carpentry, electrical, plumbing, consumer durables and kitchen appliance repairs.

Home Serve brings you the expert services of trustworthy technicians for anything that needs to be fixed in your home.





# Range of Services



**KITCHEN APPLIANCE  
SERVICES**



**MICROWAVE OVEN  
SERVICES**



**PLUMBING  
SERVICES**



**REFRIGERATOR  
SERVICES**



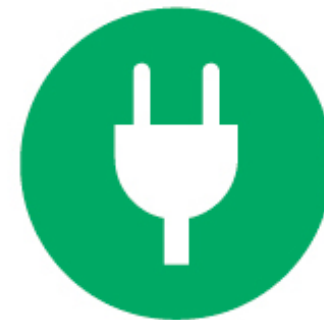
**SECURITY  
SERVICES**



**TELEVISION  
SERVICES**



**WASHING MACHINE  
SERVICES**



**ELECTRICAL  
SERVICES**



**CARPENTRY  
SERVICES**



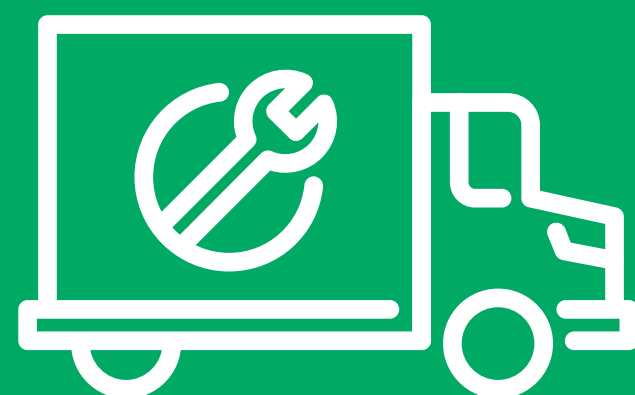
**AIR CONDITIONER  
SERVICES**



# Types of Services



**Walk-In Repairs  
for Small  
Appliances**



**Field Breakdowns  
for Large  
Appliances**



**Installations**



# Key Benefits

**01** Quality Workmanship

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**02** Prompt Response

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**03** Trusted Repair Services

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**04** Convenience at Your Door- Step

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**05** Standby Products Provided for 14 Appliances

**06** Original and Quality Part Replacements

**07** Service Charges at Fraction of the Cost

# Service Policy



## 30 Day Repair Guarantee

Home Serve works round the clock to fulfill every one of our customers' expectations. We believe in constant improvement and change to provide better solutions.



## Customer Satisfaction

We understand how important it is for you to keep the product running. If the repaired product fails to function within 30 days since the repair, we will repair it free of cost and ensure that it runs efficiently.



## Quality Spares

We use parts which are original and of good quality to ensure the durability of the product.

# Service Process

Home Serve focuses on providing end to end hassle free solutions. Using our four step process get an easy solution for all your repair problems.



## Contact Customer Care

Contact our Customer Care

**+91-44-46467700**

[customercare@myhomeserveindia.com](mailto:customercare@myhomeserveindia.com)

[www.myhomeserveindia.com](http://www.myhomeserveindia.com)



## Fix An Appointment

Our Customer Service  
Team will call you and fix  
an appointment



## On Time Service

The Technician will  
reach your premises  
at the given time to  
attend the repair job



## Problem Solved!

We make  
Happy Homes





# Service Differentiator

**Authorised Service  
Centre**

**Multi-Brand  
Service Centre**

**Multi-Product  
Service Centre**

**Warranty  
On Service**

# Competitive Advantage



**Brand**



**Trust**



**15 Years of Hands  
on Experience**



**Integrated  
Service Centre**



# We Services

Air-Conditioner

Blender

Carpentry Services

CCTV

Citrus Press

Coffee Maker

Dish Washer

Dryer

DVD Player

Electric Rice Cooker

Electrical Services

Emergency Lamp

Fan

Fridge

Hair Dryer

Induction Stove

Iron Box

Juicer

Kettle

Microwave Oven

Mixie

OTG

Plumbing Services

Portable Audio CD Player

Remote Control

Stabilizer

Toaster

Television - LCD, LED, OLED

Washing Machine

Wet Grinder

# Testimonials



" The AMC service at our project sites is carried out with very good quality by Home Serve. The services which have been completed at our project sites are in an appreciable manner in the sense of punctuality, quality and with constant updates from the Home Serve team "

**Rajasekhar Cherukuri**

**Procurement Manager, Metro Tunneling, Chennai**



"Home Serve completes the given task in a top-class, organized and neat manner. They believe in the phrase 'Customer is the king'. It's a boon to all homes and home-makers."

**Nazia Hafeez, Chennai**



" Home Serve was like an answer to my prayer. As soon as I signed up within a week they addressed all my repair and maintenance issues. What is great is that their service is completed in a prompt and personal way"

**Abha Appaswamy, Chennai**





Disclaimer - All names/materials have been prepared for general information purposes only. The information presented does not hold any legal liability, may not be current and is subject to change without notice.

# Brand Authorisations



**Panasonic**

**S A M S U N G**



***VOLTAS***



# Home Serve CSR

## We Support



Since inception in 2011, Viveks Foundation has been concrete steps to reach out to the economically backward in education and health care.

They have taken innumerable initiatives and continue render wholehearted support to touch the lives of many.



Drop Dead Foundation is a one man mission to conserve water. Founded by Mr. Aabid Surti in 2007, with the belief that every drop counts. He offers free plumbing to repair leaking taps. Home Serve has partnered with Drop Dead Foundation as part of its CSR.

## Our Focus Areas

- Helping people who are Mentally Challenged or such institutes that provides care and facilities for such people
- Providing education for the deserving and economically poor candidates
- Creating awareness and helping in water conservancy



# Give your home a fresh look.

Painting

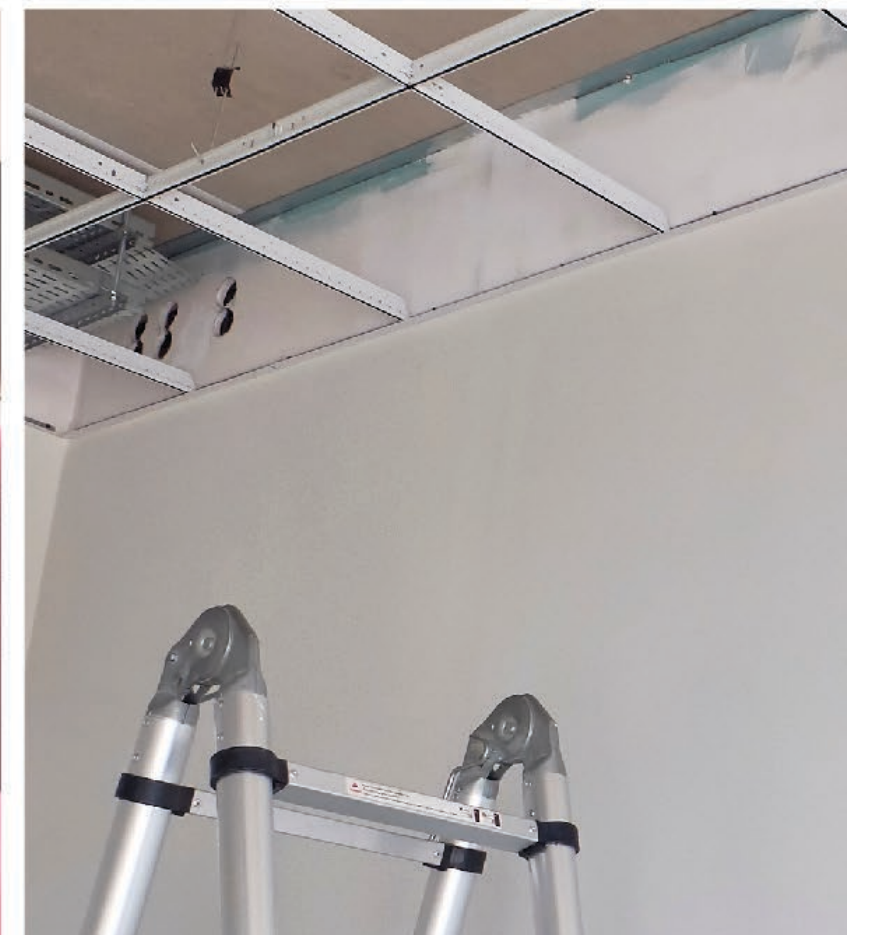
Tile Laying

Bathroom Renovation

Custom Furniture

Deep Cleaning Service

False Ceiling Installation





# Contact Us

181, Luz Church Road, Mylapore, Chennai 600004. Tamil Nadu.  
India



Phone

**+91-44-46467700**

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Email

**customercare@myhomeserveindia.com**

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Website

**www.myhomeserveindia.com**

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# Thank You

